



telephone systems  
.cloud



Ethical, Straight Talking Telecomms



# Why Us?

## No Crazy Contracts!



Does your telecoms company trap you into a long contract? We are so confident you will want to stay, we don't make you sign a long term contract.

We offer total flexibility to add and remove users each month to suit your needs, so you only pay for what you use.

## Ethical Pricing



Fed up of a deal always looking too good to be true? You can trust our prices. Since there is no contract, you always pay the price on our website ensuring there are no hidden price rises. Enjoy paying the same as a new customer every month!

## Reliability you can trust



We guarantee 99.9% uptime, backed up by our SLA on our robust platform in conjunction with CISCO. High call quality, resilience and security is core to our telephone system.

Our cloud-based technology has been developed specifically for the UK, ensuring UK businesses are a priority and that it meets UK legislation, compliance and security.

## Fanatical about support



It's very important to us to ensure you get through to someone who can help you if you have an issue. Your phone system is essential to your business and so our support team are here to ensure you get a rapid response without waiting for ages in a queue.

All our calls are answered in less than 10 seconds (Mon - Fri), why not call us or live chat now and find out how friendly our team are!

## Free configuration, install & support



No hidden charges or fees, we set up and configure your system and offer fantastic UK support for free from our team here in Stoke-on-Trent!

We configure everything directly in the cloud, just how you want it, allowing our team to make sure it's working perfectly for you. With Cloud technology, there is no need to pay for expensive on-site installs anymore as the phones are just plug and play.

## +21 years cloud specialists



Established in 2001, we have been trading in cloud technologies, making us experts in our field. We work with companies to transition their businesses to the cloud.

Why not chat now to one of our cloud experts using the live chat if you have any questions or give the team a call?

*"I found telephone systems on line and was attracted to the very reasonable price along with no contract length commitment. The fact that they don't feel the need to tie you in to long contracts, tells me they are confident that what they offer is competitive. But great service too, no long wait times waiting on help. We are only a small company with 5 x phones but have made a decent saving"*  
Shrink Polymer Systems

# What Can We Do?

Our cloud system is an all in one complete unified communication solution for business



## What is unified communication?

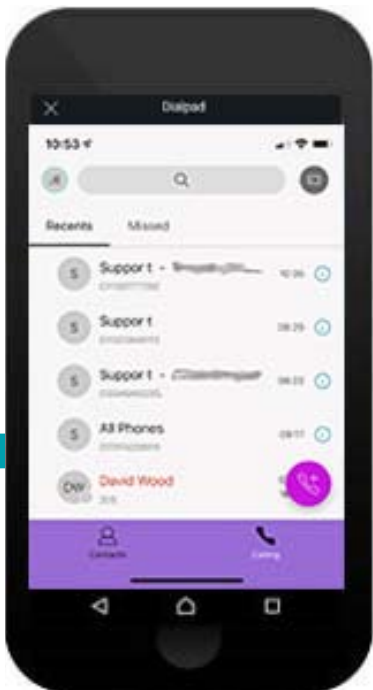
Our system enables you to create a hybrid communication solution for your business. You can mix physical phones with apps, remote working and teams and video chat all in one system. Giving you a transparent view of what is going on in your business wherever you are and allowing your business to be flexible when you need it.



*"I have to say that you guys are a breath of fresh air in the telecom world."  
Powercut (Wales)*



## The Features



Included in our core price

# £11

per user/month

### Mobile & Desktop App

Enabling you to take a call wherever you are in the world!  
Transfer calls, forward to your mobile, see who's on a call,  
all from an easy-to-use app!



## 5000 free call bundle

All users enjoy 5000 free minutes per month to UK 01/02/03 numbers and UK mobiles. So never pay for a call again!

## Free Features

Our feature rich system comes with all the things you would need from a fully comprehensive phone system, all included within our core price.

## Features

Softphone Mobile App  
Softphone Desktop App  
Monthly Call Analysis Reporting  
Unlimited Auto-Attendants  
Custom Greetings  
Voicemail to Email  
Microsoft Teams Integration  
Advanced Hunt Groups  
Caller ID  
Busy Status  
Hot Desking  
Click to Dial  
Holiday and Time Scheduling  
Bespoke CRM Integration  
Call Listening In

*"I cannot rate your service high enough. We were incredibly sceptical to begin with, based on the massive cost savings but since having the system installed, I can safely say it is the best thing we have done so far this year. Not only is the system so much more flexible, but the financial gain is staggering."*

NuPrint Lithographics Ltd

# Pick & Mix Features

You can pick & mix some of our extra features to enhance our system to a premium unified communication system

## CRM Integration

+ £6 per user

Our phone system integrates with all the popular CRM systems, allow you to know exactly who's calling!



## Call Centre

+ £2 per user

Get comprehensive call centre functionality, allowing users to sign in and out and hold customers in a queue with comfort messages.

## Call Recording

+ £6 per user

Simple to use call recording on your phone or within the app. Can be turned off for GDPR requirements.







## Live Reporting

+ £35 & £4 per user

Works great with the Call Centre Module. See who's on a live call and how many customers are in the queue. Stay informed at any time, with wall boards and custom reports.

*"Telephone Systems.Cloud is one of the nicest companies that I have ever had the pleasure of dealing with. The staff are charming and impeccably mannered. They are technically brilliant and absolutely focused on the needs of their clients. I struggle to find anything that could be improved upon. I would have no hesitation whatsoever in recommending them"*  
Andrew Smith Funeral Services

## Get the right number

Port Existing Numbers onto our system, or buy new phone numbers wherever you need them.

Number	Setup Fee	Monthly
UK Area Code Number	£1	FREE
03 Generic Number	£15	FREE
USA	£10	£8
Canada	£10	£5
France	£10	£5
Spain	£10	£5

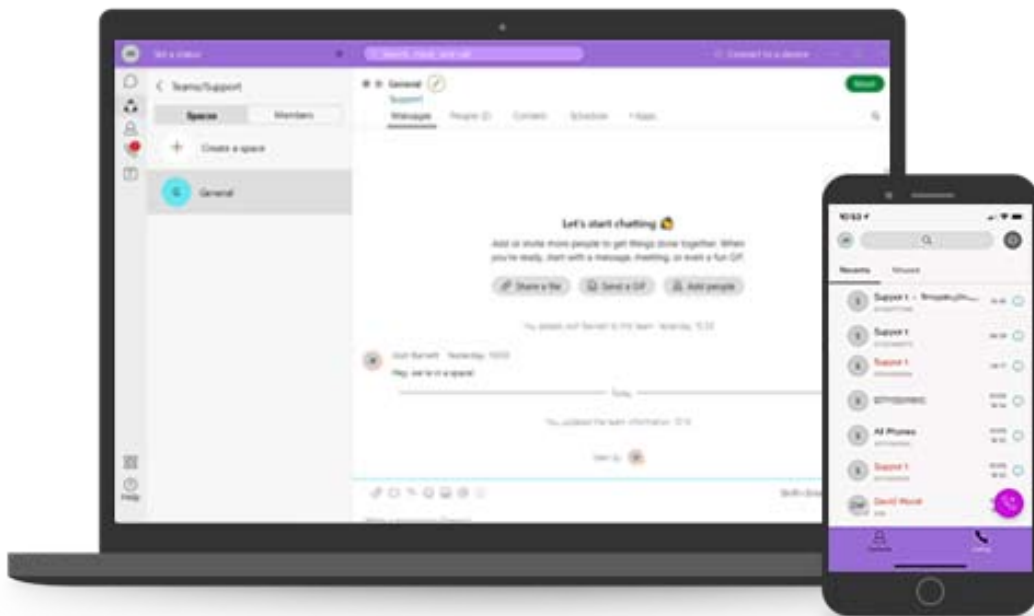


## Teams

A single app solution - Phone System, Teams, Chat and Video, all in one systems giving you a full Unified Communications solution.

Utilising the CISCO WebEx system, our Phone System is 100% integrated, allowing seamless Teams and Phone System working with resilience and quality.





We offer 4 different options for our app. From a basic easy-to-use softphone on your mobile & computer, to our full Teams experience. You can pick and mix the solution you need for your business.

### Softphone

£ Included  
Phone Calls  
Join Meetings

### Teams

+£5

Softphone Features + Teams & Spaces, Voice & Video Conferencing, File Sharing, Desktop and Application Sharing, Whiteboard & Space Collaboration (25 users)

### Teams+

+£8

Teams Features + Personal Meeting Room (25 users) & Schedule Meetings

### Presenter

+£25

Teams+ Features + Space Collaboration (1000 users), Personal Meeting Room (1000 users), Lock Meeting, Recording, Transcripts, Presenter Control, Floor Control & Remote Desktop Control



# Hardware

You can choose to have a phone system with or without physical phones or you can choose to have a mix of both. You choose the best fit for your business.



We provide high quality professional Yealink hardware with two payment options.

## **Buy upfront and save**

Buy the phones from our range of products to suit your budget and get them at our cheapest price

## **Monthly over 3 years**

Pay by instalments monthly over a 3 year period after which you own the phones.



## Portable Phone

£125 one off or £5.50 per month

Easy to use portable phone that comes in two parts. The base can be plugged into the router in another room and the handset works wirelessly with its own charging station. Additional handsets can be added to the base.

## Desk Phone

£125 one off or £5.50 per month

Easy to use quality Desk Phone with colour screen and buttons to dial 8 key contacts (with scrolling to reach more). Required CAT5 network port to plug into



## Desk Phone Wifi

£240 one off or £12 per month

Built in Wifi and Bluetooth making it easier to work from anywhere. Touch screen full colour Desk Phone with touch dial 12 contacts (with scrolling to reach more)

## Portable Phone

£550 one off or £20 per month

It's microphone picks up voices up to twenty feet (6-meters) away. With a 5inch colour screen and build in Bluetooth and wi-fi. Use POE for power, or additional power supply.



### Recycle your old device

If your old device is compatible with our system, we can provision it to work for a charge of £25 per model of phone.

See our full compatability list at:

<https://telephonesystems.cloud/voip-phones-accessories/>





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Get in touch today

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[www.telephonesystems.cloud](http://www.telephonesystems.cloud)

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telephonesystems.cloud is a Trading  
Name of Hosting Systems Ltd  
OfCom RID code: FLZ

**Ethical**  
**Professional**  
**Friendly**